

# News Release



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WATER AND SEWERAGE AUTHORITY  
OF TRINIDAD AND TOBAGO

**WASA Advises Customers of Reduced Water Supply Due to Emergency Repairs at Desalcott** – Repair works scheduled to be completed by 3:00 p.m. on Wednesday 12<sup>th</sup> February 2025.

The Water and Sewerage Authority (WASA) wishes to inform its valued customers that the Desalination Company of Trinidad and Tobago (Desalcott) will be conducting emergency electrical repair works at their facility on **Wednesday 12th February 2025, from 9:00 a.m. to 3:00 p.m.** During this period, water delivery from Desalcott to the Authority will be reduced to 20-24 million gallons per day, down from the usual 40 million gallons per day.

The desalination plant, which is owned and operated by Desalcott, supplies water to the Point Lisas Industrial Estate and augments supply to several areas in Central and South West Trinidad. As a result of the reduced output, customers in the following areas may experience disruptions or low water pressure:

**Central Trinidad:** Caroni, Warrentown, Cunupia, Chaguanas, Caparo, Chase Village, Couva, Point Lisas, California, Claxton Bay, Plaisance Park, Pointe a Pierre.

**South West Trinidad:** City of San Fernando, Vistabella, Marabella, Gasparillo, South West Union Hall, Pleasantville, Palmiste, Phillipine, Duncan Village, Esperance, Gulf View, Bel Air, La Romain, South Oropouche, Otaheite, Rousillac, Aripéro, parts of La Brea, Avocat, Fyzabad, parts of Siparia (including De Gannes Village and Quarry Village), San Francique, Woodland, Debe, Syne Village, Lowkie Trace, Sunrees Road, Mora Dam Road.

Desalcott has assured WASA that every effort is being made to complete the repairs as scheduled and ramp up to full water delivery beginning at 3:00 p.m. on Wednesday 12th February 2025.

Affected customers are advised that a limited truck-borne water service will be available upon request. Customers can request this service through the following self-service options:

- WASA Services App: Available for download via the Play Store or Apple Store.
- Customer Portal: Accessible on WASA's website at [www.wasa.gov.tt](http://www.wasa.gov.tt).

For further information, assistance, or to request a truck-borne delivery, customers can also contact WASA's Customer Call Centre toll-free at \*800-4420/26\*.

WASA apologizes for any inconvenience caused and thanks customers for their patience and understanding as we work to restore normal water supply.

**Corporate Communications Department**  
**11 February 2025**